

FAQs (Frequently Asked Questions)

Q. 1. Do I need to create login credentials again if I already have login id in AWAAS portal from earlier DDA Schemes?

Ans. No. If anyone has existing login id in AWAAS portal from earlier schemes, including FCFS Phase IV, he/she can use it for Diwali Special Housing Scheme 2023 (FCFS) also. Further, if somebody is already registered in FCFS Phase IV, he/ she need not register again and can access the Diwali Special Housing Scheme 2023 (FCFS).

However, if one has not registered earlier in FCFS Phase IV, he/she is required to register himself/ herself for Diwali Special Housing Scheme 2023 (FCFS) after logging in, by paying a sum of rupees 2500/- (inclusive of GST) which will make him / her eligible to apply for a flat in Diwali FCFS scheme.

Q.2. Are the earlier inventory offered in FCFS Phase IV still available for booking?

Ans. Yes. The earlier inventory is available for booking alongside the new inventory offered under Diwali FCFS scheme. To access the earlier offered inventory, users need to login through the same link as Diwali FCFS scheme.

Q.3. If I register earlier, does it entitle me a priority to book a flat over and above other person who registers after me?

Ans. No, the registration process is only a pre-requisite step which does not entitle any priority over persons who register later. The First Come First Serve principle will be applicable on actual booking of flats which will **start at 11:00 AM on 11.12.2023**, wherein if a person books/selects a particular flat first by successfully paying booking amount within the stipulated period of 15 minutes, that flat will be blocked /reserved in his name and others will not be able to book the same.

Q.4. Where can I see the brochure of the scheme?

Ans. Brochure containing all details of Diwali FCFS scheme is available on DDA website under Housing tab. The link to access the same is: eservices.dda.org.in

Q.5. Can I see the flats physically which are being offered in Diwali FCFS scheme?

Ans. Yes, anyone can visit the DDA site i.e., eservices.dda.org.in and see the details of all the flats on offer. One can also physically visit the sites to see the sample flats. The contact details of the officers concerned and address of sample flats are available in Contacts tab.

Q.6. Whether the registration amount of Rs. 2500/- is refundable?

Ans. No.

Q.7. Is the registration money transferable?

Ans. No. It cannot be transferred to another name.

Q.8. Are registration money and booking amount the same?

Ans. No. Registration money of Rs.2500/-entitles one to apply in the Diwali FCFS Scheme whereas the booking amount will be against booking of a specific flat which will entitle one to buy the flat. While registration process opened at 04.00 PM on 24.11.2023, the booking of flats will start from 11.00 AM on 11.12.2023. The registration money of Rs. 2500/- is same for all category of flats whereas the booking amount varies according to the category of flats which will be booked and are as follows:

S.No	Category	Booking Amount (Rs)
1	EWS	50,000/-
2	LIG	1,00,000/-
3	MIG	4,00,000/-
4	HIG	10,00,000/-

Note: The booking amount paid will be adjusted against the cost of the flat **but will be non-refundable and shall stand forfeited in case of surrender/cancellation.**

Q.9. Can I buy more than one flat from the same ID?

Ans. Yes, more than one flat can be booked and bought from the same ID. However, at a time, only one flat can be booked (after 11:00 AM on 11.12.2023). After completing the booking process for one flat (within a window of 15 minutes), the applicant can book another flat from the same id.

Q.10. Do I need to pay the registration amount of Rs. 2500/- again for booking another or more flats?

Ans. No. It is a one-time payment only for registration to participate in the scheme.

Q.11. Can I use NEFT/RTGS for making the payment of registration and booking amount?

Ans. No. As of now, the registration amount as well as booking amount can be paid only via internet banking/debit card/credit card.

Q.12. Can I make payment of booking amount from two different sources/ in two transactions?

Ans. No. The complete booking amount is to be paid through a single transaction only. Therefore, the applicants are advised to keep sufficient balance in their bank account (for internet banking / debit card) and sufficient credit limit in case of credit card. They are also requested to ensure that their internet banking profile / debit card is enabled for sufficient transaction limit so that full booking amount can be paid in one go.

Q.13. I have paid the registration money, however, the “apply now” link is not working.?

Ans. The “apply now” link will be activated only at **11:00 AM on 11.12.2023.**

Q.14. If I already have land/flat in Delhi, can I still buy a flat under Diwali Special FCFS scheme?

Ans. Yes. There is no restriction criteria of prior ownership of land/flat in Delhi. Any citizen of India of legal age (i.e., 18 years at the time of registration) can participate in the scheme. One individual can buy multiple flats.

Q.15. Can I participate in the e-Auction for premium flats through registration in Diwali FCFS portal?

Ans. No. There is a separate link for registering for the e-Auction for premium flats. The link to this will be available from DDA website from 30.11.2023 onwards.

Q.16. Can I buy flats offered under both FCFS as well as e-Auction in Diwali Special Housing Scheme?

Ans. Yes.
